

DOS & DON'TS FOR TROUBLE-FREE SEWERS

The City Wastewater Collection Division routinely maintains the sanitary sewer mains to keep them flowing freely. Our crews inspect and clean the sanitary sewer mains on a scheduled basis, but there are some things that you can do to keep your home's sewer system as well as the City's sewer system trouble-free.

Please Do:

- Call the City Water/Sewer Maintenance Division if you're having trouble with or have questions about your sewer line. During regular business hours M-F 8am-4pm 231-922-4923 or after hours, weekends or holidays call 231-922-4940.
- Report any sewer problems or overflows.
- Ask a plumber or sewer cleaner about ways to keep your house sewer line trouble free.
- Recycle motor oil, paint, and other toxic materials to the proper facility.
- Locate your buildings' outside cleanout (if you have one). This will help expedite the process if you need to have your lateral cleaned by a private sewer cleaning contractor.
- Deposit all cooking grease, eggshells and coffee grounds in the trash.
- Use only a licensed contractor or plumber to make repairs.

Please Do Not:

- Put cooking grease or eggshells down drains or in garbage disposal.
- Pour chemicals, paint, cleaners, motor oil or solvent down the sewer.
- Plant trees directly over a sewer line. Root growth in sewer lines is problematic.
- Dig without calling MISS DIG @ 811
- Use an unlicensed or unknown contractor to make repairs. Do your homework, check them out.
- Proceed with an expensive sewer line repair without getting a second opinion.