

Frequently Asked Questions

The relationship of the participant in the Adopt a Catch Basin to the City is that of a volunteer and in accordance therewith, the participant covenants and agrees to conduct themselves consistent with such status and will not claim to be an officer, employee or agent of the City or make any claim, demand or application to or for any rights or privileges applicable to any officer or employee of same, including but not limited to worker's compensation coverage, unemployment insurance benefits, social security coverage, or retirement membership or credit. The parties do not intend the participation in Adopt a Catch Basin to be a joint venture

Q: How often should I clean the catch basin?

A: Catch Basins should be cleaned in the spring as the ice/snow begins to melt, before and after rain events, and anytime you see any debris covering the grate (especially during Fall when leaves are dropping)

Q: Should I ever remove the grate?

A: No, never remove the grate. It could fall in the catch basin or create a hazard to yourself or others

Q: What am I responsible for?

A: Stewards are responsible for inspecting their catch basins and surrounding area, removing any debris from both the grate and surrounding area, and disposal of said debris.

Q: If Stewards see water in the bottom of the catch basin what should they do?

A: This is normal and does not need to be addressed.

Q: What should Stewards do if water does not flow into the catch basin even after it has been cleaned?

A: Call the Department of Public Services @ (231) 922-4900 to report the issue.

Q: When should I contact the Department of Public Services?

A: Contact DPS if:

- you discover items that are hazardous to you or others
- suspect someone has dumped something in the catch basin
- there is damage to the grate or surrounding structure

Q: I no longer want to be a steward, what should I do?

A: Login to your account and click the "Abandon" link.