

# MOBILE PAYMENT VENDOR ADDENDUM 1

## RFP INQUIRIES

Here are the responses to questions that were submitted via email.

Question	Response
<p>The City has requested that the system come at "no cost to the City," does the City intend to pass merchant processing fees on to the parker as well? Submitted: 3/29/2017</p>	<p>The City is expecting the full gross revenue from all mobile payment transaction as if the transactions were made with cash. At the end of each month/beginning of the following month, the vendor will issue a check to the City for the full gross amount of meter revenue received at both single and multi-space meters. Reports will be used to ensure the amount of the check issued to the City reconciles back to the meter transactions. The vendor will assume full responsibility for the merchant processing fees and is able to determine the convenience fee that will be charged to the customer to cover processing fees or other expenses deemed necessary by the vendor.</p>
<p>On the Luke II pay stations, is the City or the parker paying merchant processing costs? Submitted: 3/29/2017</p>	<p>The City intends for the Vendor to use their existing gateway and processor and to issue a gross revenue check at the end of each month. The City is currently paying credit card fees for all pay station transactions. Parkers using a credit card must make a minimum hour (\$1 for 4 hour or less meters and \$0.60 for greater than 4 hour meters) purchase in order for the City to avoid a negative net transaction. The City should not incur additional processing fees for mobile transactions at pay stations. The Vendor should indicate their convenience fee and their minimum transaction amount in their Service Cost and Fees response numbers 2 and 3.</p>
<p>Will you please share the existing meter numbers (i.e., alpha-numeric or numeric, number of digits, etc...)? Submitted: 3/29/2017</p>	<p>See attached spreadsheet of current locations. This list is subject to change with the addition of streets/lots or removal of streets/lots. New additions will retain the current format of no more than 4 digits.</p>