



JOB DESCRIPTION:

CITY OF TRAVERSE CITY

Seasonal Hickory Hills Slope Supervisor Lead

RELEVANT DETAILS

This seasonal role (December–March) offers \$30.00–\$32.00/hr, plus a \$3.50/hr end-of-season cash incentive upon completion. Generally scheduled Tuesday through Saturday, 8:00 AM–5:00 PM. *Schedules may be adjusted, but this reflects general expectations.*

APPLICATION PROCESS

Please Submit a completed application to the City of Traverse City Human Resource Office, 400 Boardman Avenue, Traverse City, MI 49684 or via email to jobs@traversecitymi.gov
Application link: [Application](#)



POSITION SUMMARY:

Responsible for leading and overseeing all daily ski hill operations during the winter season. This position serves as the primary operational leader on the slopes, providing direct supervision to two (2) Slope Supervisors and outdoor seasonal staff. The Slope Supervisor Lead plays a key role in seasonal workforce management including hiring, training, scheduling, and daily staffing. While establishing opening procedures, maintaining safety protocols, and delivering an exceptional guest experience.

JOB RESPONSIBILITIES, REQUIRED KNOWLEDGE, SKILLS, ABILITIES & MINIMUM QUALIFICATIONS

- Assist with daily operations, including coordinating hill usage, assigning duty stations, and managing employee breaks.
- Supervise 10–15 seasonal staff, ensuring smooth operations and adherence to safety and conduct guidelines.
- Assist with snowmaking.
- Provide excellent customer service, addressing guest questions, concerns, and any issues that arise on the slopes.
- Carry out daily opening and closing procedures for the hill.
- Perform general ski area maintenance, including snow removal, clearing sidewalks and corrals, and assisting with equipment diagnosis and repair.
- Oversees scheduling, staffing, and assists with hiring seasonal employees.
- Assist National Ski Patrol volunteers as needed.
- Help coordinate hill use with public visitors, teams, and clubs.
- Must be comfortable working mostly outdoors in winter conditions and able to perform physically demanding tasks, including lifting, shoveling, and walking on snow or ice.
- High School Diploma or equivalent.
- Must be at least 18 years of age and possess and maintain a valid driver's license.

PHYSICAL DEMAND and WORK ENVIRONMENT

While performing the duties of this job, the employee is regularly required to talk, hear, and interact with guests and staff. The position involves frequent use of hands and arms for maintenance, equipment handling, and operational tasks. Employees must occasionally lift and/or move items up to 50 pounds and frequently lift items up to 30 pounds.

Work is performed primarily outdoors on slopes, in varying weather conditions including snow, ice, and cold temperatures. Tasks require standing, walking, stooping, kneeling, shoveling, and reaching for extended periods. Noise levels vary from quiet (office areas) to medium (slope operations and guest activity). Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

Traverse City is an Equal Opportunity Employer