



JOB DESCRIPTION:

CITY OF TRAVERSE CITY

Hickory Hills Tow Operators

POSITION SUMMARY

Under the general supervision of the Hickory Hills Manager or other designated staff, operates ski tow ensuring safe, efficient uphill transport of skiers.

RELEVANT DETAILS

Temporary/Seasonal, any day of the week/wknd, typical ski time hours, \$16-\$21 per hour.

APPLICATION PROCESS

Please Submit a completed application to the City of Traverse City Human Resource Office, 400 Boardman Avenue, Traverse City, MI 49684 or via email to jobs@traversecitymi.gov
Application link: [Application](#)



ESSENTIAL JOB FUNCTIONS:

An employee in this position may be called upon to do any or all of the following essential functions. These examples do not include all of the duties which the employee may be expected to perform. To perform this job successfully, an individual must be able to perform each essential function satisfactorily.

1. Provide a safe, controlled and friendly guest experience
2. Assist guests with loading and unloading from the tow.
3. Monitor rope area for safety hazards or misuse.
4. Operate the ski tow rope safely and efficiently.
5. Maintain clear loading and unloading zones by removing snow or obstacles.
6. Communicate with other hill staff to ensure smooth operations.
7. Stop or start tow equipment as needed for safety.
8. Provide friendly, helpful customer service to skiers and riders.
9. Report equipment issues or safety concerns to a supervisor.
10. Perform light shoveling or basic maintenance around the tow area.

REQUIRED KNOWLEDGE, SKILLS, ABILITIES & MINIMUM QUALIFICATIONS

- Must be at least 18 years of age, no prior experience required, training provided.
- Ability to follow safety instructions and basic operating procedures.
- Ability to work outdoors in varying weather conditions.
- Reliable and punctual.
- Good communication and customer service skills.
- Must have basic mechanical knowledge and skills
- Must be able to use good judgment and make quick, sound decisions to prevent accidents or improve safety
- Ability to establish and maintain positive and effective working relationships with staff and represent the Department/City in a positive, courteous, professional and friendly manner with all internal and external customers at all times

PHYSICAL DEMAND and WORK ENVIRONMENT

This position requires working outdoors in all weather conditions, including cold, wind, snow, and sun. Employees will frequently stand, walk, bend, and reach, and must be able to lift and carry up to 25 pounds, such as snow tools or light equipment. The job may involve occasional shoveling, moving snow, and working around moving machinery like the tow rope. Staff will work on uneven or slippery surfaces and need to maintain alertness during repetitive tasks. Shifts may include early mornings, evenings, weekends, and holidays, and employees must be able to respond quickly to safety situations.

Traverse City is an Equal Opportunity Employer